

Redressal of Complaints received during		2021-2022										
Name of the Mutual Fund		Baroda BNP Paribas Mutual Fund										
Total Number of Folios		8,68,346										
Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the year	Action on (a) and (b)									
			(b) No of complaints received during the year	Resolved				Non Actionable*	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months
I A	Non receipt of Dividend on Units	-	1	1	-	-	-	-	-	-	-	-
I B	Interest on delayed payment of Dividend	-	1	1	-	-	-	-	-	-	-	-
I C	Non receipt of Redemption Proceeds	-	15	15	-	-	-	-	-	-	-	-
I D	Interest on delayed payment of Redemption	-	17	17	-	-	-	-	-	-	-	-
II A	Non receipt of Statement of Account/Unit Certificate	-	15	15	-	-	-	-	-	-	-	-
II B	Discrepancy in Statement of Account	-	-	-	-	-	-	-	-	-	-	-
II C	Data corrections in Investor details	-	78	78	-	-	-	-	-	-	-	-
II D	Non receipt of Annual Report/Abridged Summary	-	-	-	-	-	-	-	-	-	-	-
III A	Wrong switch between Schemes	-	-	-	-	-	-	-	-	-	-	-
III B	Unauthorized switch between Schemes	-	-	-	-	-	-	-	-	-	-	-
III C	Deviation from Scheme attributes	-	-	-	-	-	-	-	-	-	-	-
III D	Wrong or excess charges/load	-	-	-	-	-	-	-	-	-	-	-
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	-	12	12	-	-	-	-	-	-	-	-
IV	Others	-	13	13	-	-	-	-	-	-	-	-
V	Incorrect SIP registration	-	25	25	-	-	-	-	-	-	-	-
Total		0	177	177	0	0	0	0	0	0	0	0

including against its authorized persons/ distributors/ employees. etc.

*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund