

**Complaint Data to be displayed by Portfolio Managers**

The data for the month ending December'24

| Sr.<br>No.         | Received from           | Pending at the end of last month | Received | Resolved* | Total Pending | Pending complaints > 3months | Average Resolution time^ |
|--------------------|-------------------------|----------------------------------|----------|-----------|---------------|------------------------------|--------------------------|
|                    |                         |                                  |          |           |               |                              | (In days)                |
| 1                  | Directly from Investors | 0                                | 0        | 0         | 0             | 0                            | 0                        |
| 2                  | SEBI (SCORES)           | 0                                | 0        | 0         | 0             | 0                            | 0                        |
| 3                  | Other Sources (If any)  | 0                                | 0        | 0         | 0             | 0                            | 0                        |
| <b>Grand Total</b> |                         | <b>0</b>                         | <b>0</b> | <b>0</b>  | <b>0</b>      | <b>0</b>                     | <b>0</b>                 |

*\*Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by the total number of complaints resolved in the current month.*

**The Trend of Monthly Disposal of Complaints.**

| Month              | Carried forward from the previous month | Received | Resolved* | Pending  |
|--------------------|---|----------|-----------|----------|
| Apr-24             | 0                                       | 0        | 0         | 0        |
| May-24             | 0                                       | 0        | 0         | 0        |
| Jun-24             | 0                                       | 0        | 0         | 0        |
| Jul-24             | 0                                       | 0        | 0         | 0        |
| Aug-24             | 0                                       | 0        | 0         | 0        |
| Sep-24             | 0                                       | 0        | 0         | 0        |
| Oct-24             | 0                                       | 0        | 0         | 0        |
| Nov-24             | 0                                       | 0        | 0         | 0        |
| Dec-24             | 0                                       | 0        | 0         | 0        |
| <b>Grand Total</b> | <b>0</b>                                | <b>0</b> | <b>0</b>  | <b>0</b> |

*\*Inclusive of complaints of previous months resolved in the current month.*

**The Trend of Annual Disposal of Complaints**

| Year               | Carried forward from the previous year | Received   | Resolved   | Pending    |
|--------------------|--|------------|------------|------------|
| 2018-19            | NIL                                    | NIL        | NIL        | NIL        |
| 2019-20            | NIL                                    | NIL        | NIL        | NIL        |
| 2020-21            | NIL                                    | NIL        | NIL        | NIL        |
| 2021-22            | NIL                                    | NIL        | NIL        | NIL        |
| 2022-23            | NIL                                    | NIL        | NIL        | NIL        |
| 2023-24            | NIL                                    | NIL        | NIL        | NIL        |
| 2024-25            | NIL                                    | NIL        | NIL        | NIL        |
| <b>Grand Total</b> | <b>NIL</b>                             | <b>NIL</b> | <b>NIL</b> | <b>NIL</b> |

*\*\* Inclusive of complaints of previous years resolved in the current year. inclusive of complaints pending as of the last day of the year.*