

III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	1	1	0	0	0	0	0	0	0	0	0
III F	Delay in allotment of Units	0	0	0	0	0	0	0	0	0	0	0	0
III G	Unauthorized Redemption	0	0	0	0	0	0	0	0	0	0	0	0
IV	Others	0	2	2	0	0	0	0	0	0	0	0	0

including against its authorized persons/ distributors/ employees. etc.

Part C: Trend of monthly disposal of complaints (including complaints received through SCORES)					
SN	Month	Carried forward from previous	Received	Resolved*	Pending*
1	2	3	4	5	6
1	Apr-21	0	6	5	1
2	May-21	1	10	7	4
3	Jun-21	4	5	9	0
4	Jul-21	0	7	5	2
5	Aug-21	2	20	19	3
6	Sep-21	3	18	21	0
7	Oct-21	0	18	18	0
8	Nov-21	0	10	10	0
9	Dec-21	0	11	11	0
10	Jan-22				
11	Feb-22				
12	Mar-22				
Grand Total			105	105	

*Should include complaints of previous months resolved in the current month. If any.

Part D: Trend of annual disposal of complaints (including complaints received through SCORES)					
SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	172	172	0
2	2018-19	0	166	166	0
3	2019-20	0	74	74	0
4	2020-21	0	61	61	0
5	2021-22	0	105	105	0
Grand Total			578	578	