

Part C: Trend of monthly disposal of complaints (including complaints received through SCORES)				
SN	Month	Carried forward from previous month	Received	Resolved*
1	2	3	4	5
1	Apr-22	0	3	3
2	May-22	0	7	7
3	Jun-22	0	5	5
4	Jul-22	0	8	8
5	Aug-22	0	1	0
6	Sep-22	1	3	4
7	Oct-22	0	4	4
8	Nov-22	0	2	2
9	Dec-22	0	5	5